Terms of Use

Virginia Career Works Northern / SkillSource Group, Inc.

- 1. By opting in to our text messaging service, you consent to receive periodic updates, notifications, and promotional messages related to our products, services, and events. These messages may include but are not limited to:
 - Job openings and career opportunities
 - Workshops, training sessions, and job fairs
 - Tips and resources for resume building, interview preparation, and career advancement
 - Reminders for upcoming events and deadlines
 - Important announcements and program updates
 - Correspondence with job counselors for personalized assistance and support
- 2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
- 3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly at <u>info@vcwnorthern.com</u> or toll-free at 833-365-2011.
- 4. Carriers are not liable for delayed or undelivered messages.
- 5. Standard message and data rates may apply for any messages sent to you from us and to us from you. The frequency of messages will vary and depend on the services provided. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
- 6. If you have any questions regarding privacy, please read our privacy policy: <u>https://vcwnorthern.com/privacy-policy/</u>.

Updated May 2024